



ExamSoft Accessibility Conformance Report

VPAT® International Edition Version 2.5

ExamSoft Portal

ExamSoft

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Name of Product/Version

Name of Product: ExamSoft Portal

Version: 2/27/2025

Product Description

The product is the ExamSoft Portal web application.

Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Portal** as of **February 27, 2025** and is only valid for the version and date it was tested.

Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2025, NVDA 2024.4, Freedom Scientific ZoomText 2025, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed with this assistive technology on Chrome and Firefox on Windows 11.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)

	Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.1.1 (Web) 11.1.1.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	Some images have alternative text. Some images and graphical buttons do not have alternative text.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.1 (Web) 11.1.2.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Not Applicable	No time-based media present.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.2 (Web) 11.1.2.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Not Applicable	No time-based media present.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.3 (Web) 11.1.2.3.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Not Applicable	No time-based media present.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.1 (Web) 11.1.3.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	Header cells for data tables cannot be programmatically determined. Heading structural markup is used. Some combo boxes, checkboxes, and edit fields are not explicitly labeled.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.2 (Web) 11.1.3.2.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	Correct reading sequences can be programmatically determined in some areas. Data tables reading sequence cannot be programmatically determined.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.3 (Web) 11.1.3.3 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	Instructions and content do not rely solely on sensory characteristics of components.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.1 (Web) 11.1.4.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	Color is not used as the sole means of conveying information.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.2 (Web) 11.1.4.2 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Not Applicable	No videos or audio recordings launch automatically when a page is loaded.
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.1 (Web) 11.2.1.1.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	Some functions of the application are keyboard operable. Some functions (i.e. menu dropdowns, buttons, links) are not keyboard operable.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 11.2.1.2 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	No keyboard traps were encountered.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.4 (Web) 11.2.1.4.1 (Open Functionality Software) Revised Section 508 – Does not apply	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.1 (Web) 11.2.2.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	The application does not require a timed response.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.2 (Web) 11.2.2.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	Notifications appear on screen briefly with no method to pause or stop the animation.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.3.1 (Web) 11.2.3.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	Flashing or blinking does not occur in the prohibited range.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.1 (Web) 11.2.4.1 (Open Functionality Software) – Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 602.3 (Support Docs) – Does not apply to non-web docs 	Does Not Support	The application does not have a method to skip repetitive navigation links.
<u>2.4.2 Page Titled</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.2 (Web) 11.2.4.2 (Open Functionality Software) - Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	Pages use descriptive titles.
<u>2.4.3 Focus Order</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.3 (Web) 11.2.4.3 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	<p>Where there is keyboard operation, the application can be navigated in an order that preserves meaning and operability in some areas.</p> <p>Some autocomplete menus are put at the end of the focus order and some dialogs reset focus on the page.</p>
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.4 (Web) 11.2.4.4 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	The purpose of each link can be determined from the link text together with context.

Criteria	Conformance Level	Remarks and Explanations
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.1 (Web) 11.2.5.1 (Open Functionality Software) Revised Section 508 – Does not apply	Not Applicable	Multipoint or path-based gestures are not used.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.2 (Web) 11.2.5.2 (Open Functionality Software) Revised Section 508 – Does not apply	Supports	Pointer functionality is not triggered via down-events.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.3 (Web) 11.2.5.3.1 (Open Functionality Software) Revised Section 508 – Does not apply	Partially Supports	For user interface components with labels, the accessible name contains the text that is presented visually. Some combo boxes, edit fields, and checkboxes contain a visible label and are not programmatically labeled.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.4 (Web) 11.2.5.4 (Open Functionality Software) Revised Section 508 – Does not apply	Not Applicable	The application does not contain device or user motion functionality.
<u>3.1.1 Language of Page</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.1 (Web) 11.3.1.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	The default human language can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.1 On Focus</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.1 (Web) 11.3.2.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	Gaining focus on components does not initiate a change of context.
<u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.2 (Web) 11.3.2.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	Changing the setting of user interface components does not automatically cause a change of context in some areas. Some LMS Settings dialogs cause a change in content when certain controls are activated.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Help can be accessed from the main menu on all pages.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.1 (Web) 11.3.3.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	Error messages are displayed on forms when fields are empty or improperly formatted.

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.2 (Web) 11.3.3.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	The application provides labels or instructions for some components. Some combo boxes and edit fields do not have visual labeling.
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Entry of redundant information is not required.
<u>4.1.1 Parsing</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.1 (Web) 11.4.1.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates that this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.2 (Web) 11.4.1.2.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	The application provides name, role, state, and value information to assistive technology for some components. Some components do not contain explicit labeling to provide their name. Some components (e.g., tabs, datepickers, accordions, dropdown menus, toggle controls) do not provide some required information (e.g., name, role, state).

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Not Applicable	No time-based media present.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.5 (Web) 11.1.2.5 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Not Applicable	No time-based media present.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.4 (Web) 11.1.3.4 (Open Functionality Software) Revised Section 508 – Does not apply	Supports	The application does not restrict content to a single orientation.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.5 (Web) 11.1.3.5.1 (Open Functionality Software) Revised Section 508 – Does not apply	Not Applicable	User personal information is not requested.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.3 (Web) 11.1.4.3 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	Some areas of the application meet the required contrast ratios. Some areas do not meet the required 4.5:1 contrast ratio.
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.4 (Web) 11.1.4.4.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	Text can be resized without loss of content or functionality.
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.5 (Web) 11.1.4.5.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	Images of text are not used.
<p><u>1.4.10 Reflow</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.10 (Web) 11.1.4.10 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	Partially Supports	Some screen sizes and zoom levels lose page content.

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.11 (Web) 11.1.4.11 (Open Functionality Software) Revised Section 508 – Does not apply	Partially Supports	Some form fields and focus indicators do not have a contrast ratio of 3:1
<u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.12 (Web) 11.1.4.12 (Open Functionality Software) Revised Section 508 – Does not apply	Partially Supports	No loss of content occurs by setting style properties to meet the text spacing requirement on some pages. Some tables lose visible content when text spacing requirements are used.
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.13 (Web) 11.1.4.13 (Open Functionality Software) Revised Section 508 – Does not apply	Not Applicable	Hover content is not used.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.5 (Web) 11.2.4.5 (Open Functionality Software) – Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	There are multiple ways to perform various functions throughout the application.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.6 (Web) 11.2.4.6 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.7 (Web) 11.2.4.7 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Partially Supports	The visual focus is well-defined in some areas. Some buttons and checkboxes do not show visual focus.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Partially Supports	Some items that receive focus are not entirely hidden by author-created content. Some dropdown menus obscure controls that receive focus.
2.5.7 Dragging Movements (Level AA 2.2 only) Revised Section 508 – Does not apply	Not Applicable	Dragging movements are not used.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Control targets meet the required CSS pixel size or have enough control spacing.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.2 (Web) 11.3.1.2 (Open Functionality Software) – Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	The language of pages is set programmatically.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.3 (Web) 11.3.2.3 (Open Functionality Software) – Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Consistent navigation occurs throughout the application.
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.4 (Web) 11.3.2.4 (Open Functionality Software) – Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Consistent identification occurs throughout the application.
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.3 (Web) 11.3.3.3 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Supports	Required fields notify the user if there is no input. Error messages indicate that fields are improperly formatted or non-numeric.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.4 (Web) 11.3.3.4 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 602.3 (Support Docs) 	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.

Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	A cognitive function test is not required for authentication.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.3 (Web) 11.4.1.3 (Open Functionality Software) Revised Section 508 – Does not apply	Does Not Support	Status messages cannot be programmatically determined.

Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG AAA level

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p>
302.2 With Limited Vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some areas of the application have low contrast ratios.</p>

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Supports	Does not require user hearing.
302.5 With Limited Hearing	Supports	Does not require user hearing.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Partially Supports	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

Chapter 5: Software

Notes: This product is web-based and therefore this section is not applicable to the product.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The ExamSoft accessibility statement can be found at: https://examsoft.com/about-examsoft/accessibility-statement/

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	Support services accommodate end users with disabilities.

EN 301 549 Report

Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p>
4.2.2 Usage with limited vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some areas of the application have low contrast ratios.</p>
4.2.3 Usage without perception of colour	Supports	Color is not used as the sole means of conveying information.
4.2.4 Usage without hearing	Supports	The application does not require user hearing.
4.2.5 Usage with limited hearing	Supports	The application does not require user hearing.
4.2.6 Usage with no or limited vocal capability	Supports	Does not require user speech.
4.2.7 Usage with limited manipulation or strength	Partially Supports	The application is partially keyboard operable.
4.2.8 Usage with limited reach	Partially Supports	The application is partially keyboard operable.

Criteria	Conformance Level	Remarks and Explanations
4.2.9 Minimize photosensitive seizure triggers	Supports	Flashing or blinking does not occur.
4.2.10 Usage with limited cognition, language or learning	Supports	
4.2.11 Privacy	Supports	Privacy can be maintained while using this application.

Chapter [5: Generic Requirements](#)

Notes: This product does not have closed functionality and is not hardware.

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not an ICT product with two-way voice communication.

Chapter [7: ICT with Video Capabilities](#)

Notes: Not an ICT product with video capabilities.

Chapter [8: Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes: The content of this section is contained in the WCAG 2.x section above.

Chapter [10: Non-web Documents](#)

Notes: Product is a web application.

Chapter [11: Software](#)

Notes: Product is a web application.

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The documentation is in electronic format and can be converted to other formats.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	The ExamSoft accessibility statement can be found at: https://examsoft.com/about-examsoft/accessibility-statement/
12.2.3 Effective communication	Supports	Support services accommodate end users with disabilities.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not an ICT product that provides relay or emergency service access.

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